

## TOEIC Part 4 Practice #8

The student will look at the questions and answers in the first part, the teacher will read the script in the second part. After each dialogue there are three questions based on the dialogue. The student should choose which of the four answers is the best answer for the question based on the dialogue.

1. What is the purpose of this announcement?
  - (A) To explain a delay
  - (B) To promote a destination
  - (C) To introduce the flight crew
  - (D) To provide travel information

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3. What does the speaker recommend passengers do?
    - (A) Keep their seatbelts fastened
    - (B) Contact a flight attendant
    - (C) Switch off electronic devices
    - (D) Watch the safety video
- 
4. What is the purpose of the talk?
    - (A) To describe a training seminar
    - (B) To request employee feedback
    - (C) To explain a new feature

(D) To notify staff of scheduled maintenance

5. What will happen on Friday at 7:00 p.m.?

- (A) An email will be sent out
- (B) The system will go offline
- (C) Staff will report to the office
- (D) A team meeting will begin

6. What does the speaker suggest employees do?

- (A) Save files early
- (B) Contact the IT department
- (C) Work from the office

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- (C) To remind staff about a document deadline
- (D) To reschedule a department interview

8. What are listeners asked to do if they have a conflict?

- (A) Submit a written summary
- (B) Contact the speaker by e-mail
- (C) Pick up a printed copy of the handbook
- (D) Notify their department head

9. What will happen when employees arrive at the session?

- (A) They will receive a printed handbook
- (B) They will be assigned seats by department

- (C) They will be given a name tag
  - (D) Their ID badges will be scanned
- 

10. What type of product is being advertised?
- (A) Home security systems
  - (B) Furniture
  - (C) Home appliances
  - (D) Office supplies
11. What special offer is available with purchases over \$500?
- (A) A discounted delivery service
  - (B) A free extended warranty

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- (A) Items will no longer be available online
  - (B) The store will be closing early
  - (C) The sale will begin after 6 p.m.
  - (D) Customers should act quickly.
- 

13. Why is the announcement being made?
- (A) To confirm a change in destination
  - (B) To provide a gate change
  - (C) To offer a flight upgrade
  - (D) To explain boarding procedures

14. What is the reason for the delay?
- (A) Poor weather conditions
  - (B) Missing luggage
  - (C) Crew availability issues
  - (D) Aircraft maintenance
15. What are passengers with connecting flights advised to do?
- (A) Stay seated until called
  - (B) Contact customer service near Gate 20
  - (C) Ask the flight attendants for help
  - (D) Speak to the captain upon boarding
- 

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17. What must be ready by June 10?
- (A) Product prototypes
  - (B) Promotional materials
  - (C) Updated software
  - (D) New packaging designs
18. What does the speaker remind listeners to do by tomorrow?
- (A) Submit a progress report
  - (B) Approve assigned tasks
  - (C) Meet with suppliers
  - (D) Review marketing videos

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19. What is the main purpose of the talk?
- (A) To outline workshop rules
  - (B) To provide a technical explanation
  - (C) To evaluate student work
  - (D) To recommend camera models
20. According to the speaker, what may happen if the ISO is too high?
- (A) The image will appear too dark
  - (B) The shutter will close too quickly
  - (C) The image quality may suffer
  - (D) The colors will become inaccurate

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22. Why is the speaker calling?
- (A) To reschedule a service appointment
  - (B) To offer a discount on supplies
  - (C) To confirm a payment method
  - (D) To request a customer review
23. What should the listener do if Sunday is not convenient?
- (A) Leave a note for the service crew
  - (B) Call the landscaping company
  - (C) Send an email confirmation



(D) Cancel using the mobile app

24. What promotion does the speaker mention?

- (A) Free fertilizing services
- (B) Complimentary mowing
- (C) Additional yard services
- (D) Discounts for referrals

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25. What service is being promoted?

- (A) Credit counseling
- (B) Auto insurance
- (C) Roadside repair

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- (C) An extended trial period
- (D) A complimentary gas card

27. How can people sign up for the service?

- (A) By visiting a local branch
- (B) By phone or online
- (C) By mailing an application
- (D) By attending a workshop

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28. What is the purpose of the announcement?

- (A) To explain a temporary change in services
- (B) To advertise new library events

- (C) To introduce library staff
- (D) To promote library membership

29. What will be unavailable during the renovation?

- (A) Computer labs
- (B) Wi-Fi service
- (C) Printing stations
- (D) Group study rooms

30. Where will updates about the situation be posted?

- (A) On community bulletin boards
- (B) On the library's website

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## Teacher's Script

**Questions 1–3 refer to the following talk.**

Good afternoon, everyone. This is your captain speaking. We've just reached our cruising altitude of 35,000 feet, and we're expecting a smooth flight to San Francisco. Our estimated arrival time is 5:15 p.m., local time, which puts us right on schedule. The weather ahead is looking clear, with minimal turbulence expected along our route. However, we do ask that you keep your seatbelt fastened while seated, just as a precaution. The flight attendants will be coming through the cabin shortly with refreshments, and we'll begin our in-flight entertainment shortly after that. If you're using a laptop or any other large electronic device, please make sure it's stowed safely under the seat in front of you when not in use. On behalf of the entire crew, I want to thank you for flying

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**Questions 4–6 refer to the following talk.**

Hi, this is Dana from Harbor Tech Solutions. I wanted to remind everyone that we'll be conducting our quarterly system maintenance this Friday evening, beginning at 7:00 p.m. and lasting through Saturday morning. During this time, access to our company intranet, email, and shared drives will be temporarily unavailable. We understand that many of you work remotely or on flexible schedules, so please make sure to save your work and log off before the maintenance period begins. If you anticipate needing files over the weekend, download them in advance. Our IT team has been preparing for this update for several weeks, and we expect the improvements to significantly increase system speed and reliability. Once the maintenance is complete, a detailed



summary of the updates will be emailed to all staff. Thank you in advance for your patience and cooperation.

4. What is the purpose of the talk?
5. What will happen on Friday at 7:00 p.m.?
6. What does the speaker suggest employees do?

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**Questions 7 through 9 refer to the following telephone message.**

Hi, this is Tanya Jenkins from Human Resources. I'm calling to let you know about a mandatory training session next Thursday at 2 p.m. in Conference Room B. The session will focus on updates to our workplace safety procedures and is expected to last about an hour and a half. Please arrive on time, as we'll

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training is next Thursday at 2 p.m. in Conference Room B. Thanks.

7. What is the main purpose of the message?
8. What are listeners asked to do if they have a conflict?
9. What will happen when employees arrive at the session?

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**Questions 10 through 12 refer to the following advertisement.**

Looking to upgrade your kitchen appliances? At Thompson Home Goods, we're offering 20% off all major appliances this weekend only. Whether you're shopping for a new refrigerator, oven, or dishwasher, we have the latest energy-efficient models at unbeatable prices. Plus, with every purchase over \$500,

you'll receive a free extended warranty—an additional two years of protection at no extra cost. Visit any of our three locations—downtown, Eastwood Mall, or Riverside Center—to check out our showroom and speak with one of our friendly associates. Need help with delivery or installation? We've got you covered. Our team can schedule a home delivery within three business days, and installation is available for most products. But hurry—this offer ends Sunday at 6 p.m. Don't miss this chance to modernize your home while saving money. Visit Thompson Home Goods today!

10. What type of product is being advertised?
11. What special offer is available with purchases over \$500?
12. What does the speaker mean when she says, "But hurry—this offer ends Sunday at 6 p.m."?

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plane at Gate 18 instead of Gate 14. Boarding will begin approximately 20 minutes later than scheduled to allow for the necessary equipment checks and to move the crew and supplies to the new aircraft. We apologize for the inconvenience and appreciate your patience. If you have any connecting flights once you arrive in Dallas, please visit the customer service counter near Gate 20, where our staff can assist you. We'll make every effort to ensure minimal disruption to your travel plans. Again, Flight 721 to Dallas will now depart from Gate 18, with boarding expected to begin in about 20 minutes. Thank you for flying with us.

13. Why is the announcement being made?
14. What is the reason for the delay?

15. What are passengers with connecting flights advised to do?

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**Questions 16 through 18 refer to the following excerpt from a meeting.**

Now that we've reviewed last quarter's numbers, I want to shift our focus to the product launch next month. As you know, the marketing team has been working hard on the campaign, and we're set to begin rolling out materials starting the second week of June. Our biggest priority right now is ensuring that our retail partners have all the promotional displays and in-store signage ready by June 10th. The distribution team should begin shipping those materials by the end of this week. If you haven't already signed off on your department's responsibilities, please do so by tomorrow morning. Also, let's be sure to monitor inventory levels closely—this product is expected to sell quickly, and

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**Questions 19 through 21 refer to the following talk.**

Before we begin the hands-on portion of today's photography workshop, I'd like to briefly explain how to adjust for lighting conditions using your camera's manual settings. Natural light can be your best friend or your worst enemy, depending on the time of day and your subject. The three key settings to understand are ISO, shutter speed, and aperture. If you're shooting in low light, like indoors or at sunset, you'll want to raise your ISO, use a slower shutter speed, or open up the aperture. But be careful—too high an ISO can introduce noise, and too slow a shutter might cause blur if you don't have a tripod. We'll spend the next hour experimenting with these settings using a variety of

lighting setups. Don't worry if it feels complicated—just try things out and ask questions as we go.

19. What is the main purpose of the talk?
  20. According to the speaker, what may happen if the ISO is too high?
  21. What will happen next in the workshop?
- 

**Questions 22 through 24 refer to the following telephone message.**

Hello, this is Alicia from Green Hill Landscaping calling about your service appointment for this Saturday. I'm calling to let you know that due to a scheduling conflict, we need to move your lawn maintenance visit to Sunday morning instead. The time will remain the same—8:00 a.m.—and the same

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22. Why is the speaker calling?
  23. What should the listener do if Sunday is not convenient?
  24. What promotion does the speaker mention?
- 

**Questions 25 through 27 refer to the following radio advertisement.**

Are you looking for affordable car insurance you can trust? At Midway Auto Coverage, we offer plans that fit every budget—whether you're a new driver or have years of experience. Call us today and we'll help you find a plan that meets your needs, with options that include accident forgiveness, roadside assistance, and even coverage for rental cars. Our agents are available seven



days a week to give you a free quote over the phone or help you sign up online. And right now, new customers can take advantage of a special offer: switch from another provider and receive a \$50 gas card after your first payment. Don't wait—call Midway Auto Coverage and start saving today.

25. What service is being promoted?
  26. What benefit is included for new customers?
  27. How can people sign up for the service?
- 

**Questions 28 through 30 refer to the following announcement.**

Attention all library patrons: Please be advised that starting next Monday, our main branch will be undergoing renovations. While the library will remain open

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affected. Construction is expected to continue for approximately six weeks. Updates will be posted regularly on our website. Thank you for your patience as we make these necessary improvements to better serve our community.

28. What is the purpose of the announcement?
  29. What will be unavailable during the renovation?
  30. Where will updates about the situation be posted?
-



## Answers

1. D
2. C
3. A
4. D
5. B
6. A
7. A
8. B
9. D
10. C
11. A
12. D

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18. A
19. B
20. C
21. A
22. A
23. B
24. C
25. B
26. D
27. B
28. A
29. D
30. B